

EMBER ELITE – WEBSITE POLICIES

PRIVACY POLICY (Last Updated: February 2026)

Ember Elite Majorette Dance Company (“Ember Elite,” “we,” “our,” or “us”) is committed to protecting your privacy. This Privacy Policy explains how we collect, use, store, and protect your information when you visit our website or participate in our programs.

Information We Collect:

- Parent and dancer information (name, email, phone, address, emergency contacts)
- Enrollment and registration details
- Payment and billing information (processed securely through third-party providers such as Stripe or TeamSnap)
- Website usage data such as IP address, device type, and browser information

How We Use Your Information:

- Process registrations, payments, and monthly dues
- Communicate updates, schedules, invoices, and team announcements
- Manage accounts and provide customer support
- Improve website performance and user experience
- Maintain dancer and team administrative records

Sharing Your Information:

We do not sell your information. Data may only be shared with:

- Payment processors and administrative platforms
- Authorized coaches and staff
- Legal authorities when required by law

Data Protection:

We use administrative, technical, and physical safeguards to protect personal information.

Your Rights:

Parents may request to review, update, delete information, or opt out of communications.

Contact: ember.elitee@gmail.com

ACCESSIBILITY STATEMENT

Ember Elite Majorette Dance Company is committed to providing a website that is accessible and inclusive for all users.

Our Commitment Includes:

- Alt-text on images
- Clear readable text
- Keyboard-accessible navigation
- Responsive design for all devices
- Continuous accessibility improvements

Assistance:

If you have difficulty accessing content, email: emberelitemajorette@gmail.com

TERMS & CONDITIONS (Effective February 2026)

By using our website or enrolling a dancer in Ember Elite, you agree to the following:

Registration:

- All dancers must complete registration.
- Parents must provide accurate information.

Payments:

- Monthly dues, tumbling fees, and uniform fees must be paid on time.

- Late payments may result in temporary suspension.
- Payment plans may be available.

Attendance & Behavior:

- Consistent attendance is expected.
- Disrespect toward staff or dancers is not tolerated.
- Misconduct may result in dismissal without refund.

Safety:

Parents acknowledge inherent risks of dance activities and release Ember Elite of liability for normal training-related injuries.

Media Release:

Enrollment grants permission for photo/video use unless parents opt out in writing.

Website Use:

Unauthorized copying or misuse of website content is prohibited.

Policy Updates:

Ember Elite may revise policies with notice to parents.

REFUND POLICY

Monthly Fees:

- Monthly dues and tumbling fees are non-refundable after the month begins.

Uniforms:

- All uniform and custom-item orders are non-refundable once production begins.

Registration:

- Registration fees are non-refundable.

Competition Fees:

- Non-refundable once event payment is submitted.

Withdrawal:

- No refunds or prorated credits. Written notice required for discontinuation.

Program Cancellations:

- Makeup sessions or credits may be issued at the director's discretion.